THINKBOX
TECHNOLOGY GROUP

Reducing the Cost of Mobile Security through Implementing a Global Remote Access VPN

Industry: Biopharmaceutical

Employees: 19,200

Location: Global

Budget: $500k

Duration: 1 year

Business Need

A leading biopharmaceutical company needed to procure and implement a feature-rich replacement solution with augmented security protocols for global users' connectivity. The security feature involved safeguarding mobile devices for their global remote users while simultaneously decreasing maintenance costs and end user downtime. Thinkbox Technology Group's team of Consultants facilitated an audit of existing on-premise global remote access platforms to identify security policies, potential security threats, and capacity requirements.

Requirements

Perform audit of all on-premise global remote access platforms and identify security policies, potential security threats, and capacity requirements.

Post assessment, procure and implement a feature-rich replacement solution with augmented security protocols for global user connectivity.

Conduct regional testing and threat analysis for users connected to the new solution and optimize the support model of the new security solution.

Solution

Investigated a solution that was not only cost conscious, but robust enough to include existing features, plus additional capacity for emerging features.

Determined a specific hardware solution and found the best means of procuring and deploying the hardware solution regionally.

Shouldered majority of oversight and coordinated complex scheduling for global testing, negotiating availability among staff.

Outcomes

Confirmed new platform would minimize security issues; thus, reducing man hours required from incumbent support vendor.

Achieved 20% in operational savings, 15% less downtime, and heightened business continuity via an optimized support model of the new security solution.

About Thinkbox

Thinkbox Technology Group ("Thinkbox") is an independent consulting firm providing IT strategic services with high caliber IT project manager and design professionals. Our business partners value our in-depth knowledge of industry trends and economically responsible initiatives, which provide clients with solutions for today and prepare the client landscape for future technologies.

CaseStudy-BioPharma-US-122 | View more case studies at thinkboxtg.com/customer-stories