



Assessing a City's IT Project Management Office (PMO)

Industry: Municipality

Employees: 5,000

Location: Texas

Budget: \$200K

Duration: 3 Months

Business Need

A municipality sought skilled consultants to conduct a current state assessment of their project management tools and processes to evaluate current roles and necessary skills regarding augmenting the purchasing and technology services project portfolio.

Requirements



Conduct current state project assessments to maximize operational and project efficiencies with comprehensive organizational tools and workflows.



Implement an end-to-end comprehensive Project Management process to streamline operations and provide transparent project reporting.



Establish quality measures and accountability structures for Purchasing and Technology Services Portfolios.

Solution



Provided staff augmentation and portfolio/project management tools to support current and future project portfolios.



Developed a roadmap for future growth to Enterprise Project Management (ePMO) that was delivered to executive leadership.



Created a comprehensive operational and regulatory visibility into workflows and metrics by implementing new processes, tools and reporting.

Outcomes

Prepared a future state roadmap and growth plan for Enterprise Project Management (ePMO) and aid in an institution-wide adoption.

Generated staff and executive leadership satisfaction while meeting the regulatory needs of these institutions.

Increased staff efficiency and skill levels via new processes and training/certifications.



About Thinkbox

Thinkbox Technology Group ("Thinkbox") is an independent consulting firm providing IT strategic services with high caliber IT project manager and design professionals. Our business partners value our in-depth knowledge of industry trends and economically responsible initiatives, which provide clients with solutions for today and prepare the client landscape for future technologies.